

Tateyama Tourist Association Rental Bike

Terms and Conditions

1) Follow the traffic rules and ride safely.

Drunken riding, tandem riding, obstructing pedestrians, riding side by side, riding while texting e.g. is prohibited by law.

Keep left and follow the traffic lights and traffic signs.

Hook turn at intersections.

2) Rental hours are from 9:30am to 5pm.

When exceeding the returning time, late fee will be charged. When the bike is not returned for prolonged time without any notice, certain measures, such as reporting to police, will be taken.

3) The rental fee will be charged at the time of checking out according to the rental hours and bike types.

4) At the check out, you are asked to receive instructions and to check the following items and see if they work properly with the officer in charge : the brakes, the arch of the handles, the bell, the air of the tire, the height of the saddle, and the gear shifts.

5) Wearing helmets are mandatory when riding road bikes or cross bikes.

6) Riders should take full responsibility for any accidents occurred during the ride. When an accident happens, contact us and notify the date, time, place, the cause, and the situation immediately. At the same time, follow the law and take appropriate measures such as contacting the police, calling an ambulance, and so on.

7) If the bike gets damaged in any way, please contact us immediately. When the bike is repaired without notifying us, we have no responsibility of compensating the fee cost for the repair. When the damage is caused by the rider, the cost for the repair will be charged.

8) The rider is charged for any lost/damaged items such as batteries and keys. Please make sure the bike is returned as the same condition as it was rented.

9) For road bike and cross bike, reserve by 3pm the day before you wish to rent. The reservation is confirmed when you receive the email from the office. Electric bikes cannot be reserved.

10) [electric bikes] Bikes have to be returned to the designated returning stations regardless of the battery shortage. All electric bikes run with or without electricity : there is no refund due to the battery shortage. The returning station is not changeable after you start riding.